Improving the living and working conditions of people in and around industrial clusters and zones



Community Dialogue Platforms



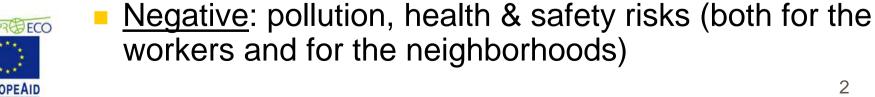
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Background -> objectives

- Industries do not operate in isolation !!
- Multi-stakeholder involvement in improving industrial performance
- Dialogue between enterprises and communities that are influenced by enterprises
 - Positive: employment, products Corporate Social Responsibility: role industry in its local community







The activities

- Train mediators
- Establish community dialogue platforms
- Introduction seminars
- Quarterly platform meetings
- Community Action Plans (CAPs)





The involved parties

- Interested / committed stakeholders
 - Industry representatives (linked with the Industrial Estates / WMC's – component)
 - Community representatives (to be defined who)
 - Local government
- Mediators





Mediators

- Their task:
 - Gather and disseminate relevant information to platform
 - Moderate / mediate the discussions
 - Co-ordinate the outcome / follow-up
- Their perceived position:
 - neutral, authority
- Their skills:
 - communicate, motivate, mediate
- Their knowledge:







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