

PRACTICAL SESSION: DEFINING MEANINGFUL MANAGEMENT ACTIONS

November 2017

DISCUSSION



Take your baseline assessment and your MAP.

Let's discuss your results for each of the 40 questions.

Let us choose one finding per question and discuss:

- What has been identified as your improvement area?
- What do you think is the rootcause?
- Do your peers have some different solutions?
- Let us together define some meaningful management actions

Take notes in your workbook, exercise (18-1)

